

OPM Leadership 360[™]

DCPAS Executive 360 and Coaching Program

Feedback Report For:

Morteza Anvari

July 9, 2014

Included in this report are the following:

- 1. Instructions
- 2. Competency Importance
- 3. Competency Rankings
- 4. Profile of Competencies in the ECQs
- 5. Competency Breakouts
- 6. Top and Bottom Ten Items
- 7. Outcome Items
- 8. Open-Ended Comments

This report includes feedback from:

- Yourself
- 1 Supervisor
- 2 Peers (not shown, but included in All Raters)
- 5 Direct Reports
- 6 Others

Benchmark is the governmentwide average for Executives who have participated in the OPM Leadership 360 assessment.

Instructions



Explanations and Definitions

- There must be at least 3 peer, 3 direct report, and 3 other respondents to list results separately for those groups.
- This report describes the extent to which you display 98 behaviors, which define the 28 leadership competencies, the 5 Executive Core Qualifications (ECQs), and the Fundamental Competencies in the OPM Leadership Model. Respondents rated these items on the following scale:

1 = Not at All, 2 = To a Little Extent, 3 = To a Moderate Extent, 4 = To a Great Extent, 5 = To a Very Great Extent

Respondents marked "No Basis to Judge" if they could not rate a behavior. These responses are not included in your results.

• Additionally, this report provides feedback on your impact to the organization and your overall effectiveness. Respondents rated these items on the following scales:

Impact: 1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree, 5 = Strongly Agree *Effectiveness:* 1 = Very Ineffective, 2 = Ineffective, 3 = Neither Ineffective nor Effective, 4 = Effective, 5 = Very Effective

Respondents marked "No Basis to Judge" if they could not rate impact or effectiveness. These responses are not included in your results.

- Your self and supervisor's ratings appear separately throughout the report. However, to preserve anonymity, ratings by peers, direct reports, and others are displayed as separate groups only if at least three respondents from each group completed the assessment. If fewer than three peers, direct reports, or others completed the assessment, their responses are still included in the "All Raters" score.
- The "All Raters" score includes all ratings except your self-rating. In computing the results for "All Raters," each rater is given equal weight.
- A "--" is shown for an item if no one responded or fewer than three peers, direct reports, or others completed the assessment.

Instructions



Description of the Report by Section

1. Competency Importance

• This section shows the competencies that were identified by the various rater groups as most important for success in your current role. Raters were asked to select the 5 most important competencies. If multiple raters in a group selected the competency as important, the number of people choosing it will be displayed.

2. Competency Rankings

- This section shows a ranking of your competency scores based on all rater groups except yourself. The results are ordered from your highest to your lowest scoring competency.
- Benchmarks are provided for comparison, and competencies that are particularly high or low compared to averages are denoted.

3. Profile of Competencies in the ECQs

- Here, all 28 competencies for each rater group are shown in line charts organized according to the OPM Leadership Competency Model.
- These charts are especially useful in examining differences between rater groups across competencies. For example, you may want to examine whether the self-rating is above or below other rater groups.

4. Competency Breakouts

- This section presents aggregated competency scores in vertical bar graphs organized by the 28 leadership competencies in the OPM Leadership Competency Model. The "All Raters" category and a benchmark are presented for comparison.
- Item level detail is provided below the competency scores. Items with low agreement among a group are marked with a "[‡]". Low agreement is defined as a range of responses that covers four or five scale points (e.g., one peer may have given you a rating of "1" on a given item, while another peer gave you a rating of "4" for the same item).

5. Top and Bottom Ten Items

• This section shows the top and bottom 10 items, based on the "All Raters" score. The competency of each item is shown to help you identify your broad areas of strength and those in need of development. A benchmark is provided for comparison purposes.

6. Outcome Items

• This section shows the results of the organizational impact and overall effectiveness items based on the "All Raters"

7. Open-Ended Comments

• This section presents a transcription of what you and others wrote about your strengths and developmental needs. Focus on themes, more so than individual comments, as you summarize the comments.

Instructions



Interpreting Your OPM Leadership 360 Results

1. Understanding the numbers

• All behaviors were rated on a five-point scale, ranging from a low of 1 to a high of 5. "No Basis to Judge" Reponses were scored as a "0" and not included in your results.

2. Making comparisons

- Comparison to others: A benchmark is provided for comparison purposes. In identifying your strengths and challenge areas, consider how your competency score compared to the benchmark. The benchmark is specified on the cover page of your report.
- Difference between self-rating and other rater groups: Comparing your self-ratings with those from the other rater groups will help you understand how others perceive you. For example, a consistent difference may indicate a lack of self-awareness.

3. Using results from different rater groups

• Not all groups are equally able to rate some items. You should consider this when evaluating the feedback you received. For example, your direct reports may provide the best perspective for rating you on Human Capital Management. But your supervisor may be in a better position to rate you on Vision. You should put more stock into the score for the rater group that was in the best position to rate you on a competency.

4. Targeting your efforts at improvement

- For you, some items and competencies may be more important than others. To make the most of this feedback, you should concentrate on a few competencies and/or behaviors. When choosing an area to emphasize, consider:
 - ✓ its importance as rated by respondents;
 - \checkmark its importance to your organization's mission;
 - \checkmark its importance to your present position;
 - ✓ its consistency with your personal and career goals; and
 - \checkmark whether you can realistically change it.

5. Watching out for derailers

• The academic research on leadership has identified certain behaviors that are related to failure in leadership roles by individuals who have otherwise been successful in their careers. Several of the items in this report assess these "derailers" and are denoted by the \checkmark symbol.



Competency Importance

This section shows which competencies you and your raters think are important to your current role. The numbers on the left show the number of raters in each group who selected a competency as important. Those with 33% or more are shaded in blue. The chart on the right shows the percentage of all raters combined who think a competency is important. The darker blue bars indicate competencies with a rating of importance by 33% or more of all raters (including yourself). Use this information as a guide as you examine the rest of this report. Pay particular attention to where groups agree, and also to where they disagree.

		Numb	er in Eacl	n Group		Percent of All Raters, Including	g Yourself
	Self	Supervisor	Peer	Direct Report	Other	0% 20% 40% 60%	80% 100%
Strategic Thinking	1	1		3	3		
Creativity and Innovation				3	4		
Integrity/Honesty		1		1	4		
Developing Others		1		1	3		
Problem Solving	1	1		2	1		
Technical Credibility	1	1		1	1		
Political Savvy				2	2		
External Awareness				2	1		
Vision				2	2		
Team Building	1			2	1		
Financial Management				2	1		
Interpersonal Skills					1		
Oral Communication	1				1		
Conflict Management					1		
Decisiveness					1		
Influencing/Negotiating				1			
Public Service Motivation				1			
Written Communication					1		
Continual Learning					1		
Accountability				1			
Customer Service							
Human Capital Management					1		
Partnering				1			
Flexibility							
Resilience							
Leveraging Diversity							
Entrepreneurship							
Technology Management							



Competency Rankings

This section presents a summary of your All Raters scores on all 28 competencies. The scores are ranked from the highest to lowest scoring competency. Compare your "Average of All Raters" score to the benchmark to see how you scored relative to other leaders.

To a Great To a Very

То а

То а

	Not at	Little Extent	Moderate Extent	Extent	Great		
	All 1	2	3	4	5	Average of All Raters	Benchmark
Integrity/Honest	y				♦	4.9	4.6 🗖
Entrepreneurship	o			4		4.9	4.3 🗖
Flexibilit	y			<		4.9	4.4 🗖
Partnering	g				♦	4.9	4.5 🗖
Leveraging Diversity	y				♦	4.8	4.5 🗖
Political Savv	y				>	4.8	4.4 🗖
Public Service Motivation	า				♦	4.8	4.5 🗖
Creativity and Innovation	า				>	4.8	4.3 🗖
Interpersonal Skill	s			<	•	4.8	4.4 🗖
Decisivenes	s					4.8	4.4 🗖
Technical Credibility	y				♦	4.8	4.5 🗖
Customer Service	e			(>	4.8	4.3 🗖
Influencing/Negotiating	g				,	4.7	4.3 🗖
Continual Learning	g			<		4.7	4.4 🗖
Oral Communication	า				>	4.7	4.3 🗖
Written Communication	า			•	>	4.7	4.4 🗖
Human Capital Managemen	t					4.7	4.3 🗖
External Awarenes	s				♦	4.7	4.4 🗖
Problem Solving	g			•	◆	4.7	4.4 🗖
Resilience	e			•	♦	4.7	4.4 🗖
Visio	n					4.6	4.3 🗖
Accountability	y			•	♦	4.6	4.4 🗖
Technology Managemen	t					4.6	4.2 🗖
Developing Other	s				>	4.6	4.3 🗖
Team Building	g					4.6	4.3 🗖
Conflict Managemen	t					4.6	4.1 🗖
Strategic Thinking	g					4.4	4.3 🗖
Financial Managemen	t				•	4.4	4.4
			•			Above the 75th p	ercentile 🗖

Your Score

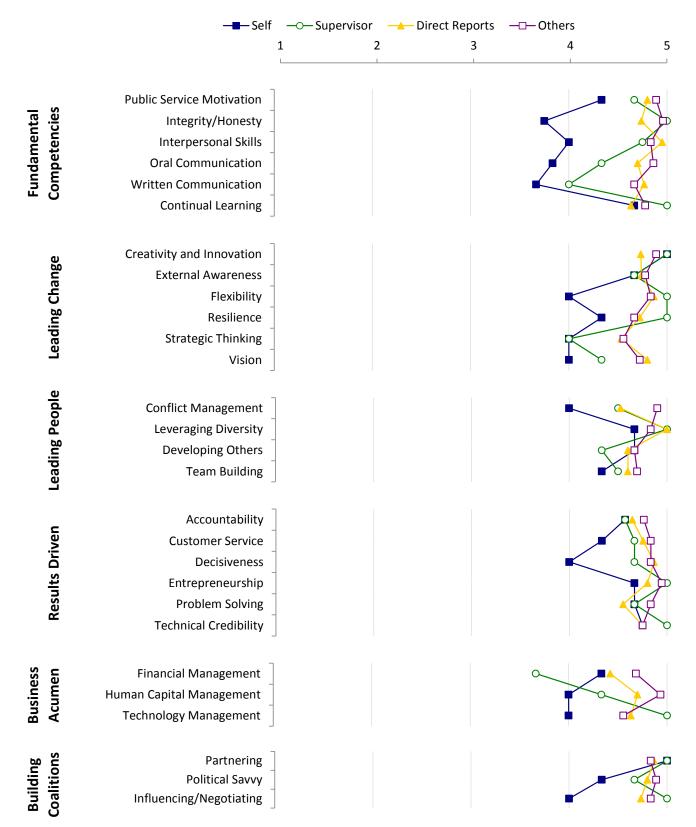
Benchmark

Above the 75th percentile **Below** the 25th percentile **•**



Feedback report for: Morteza Anvari **Profile of Competencies in the ECQs**

This chart summarizes your scores across all 28 competencies. Look at both the average trend of your rater groups and where they differ. Note where you underestimate, overestimate, and where your perceptions are in line with the other rater groups. Keep in mind that some groups may be better able than others to rate certain competencies.





Competency Breakouts

This section provides detailed results for all 28 competencies, organized by the Fundamental Competencies and the ECQs. Use the competency definition to get a general sense of the area you were rated on, and look at the items for the specific behaviors. For each group, look for differences in item ratings that may indicate where raters in that position think you can most improve. The "All Raters" category include all ratings with the exception of your self scores.

Fundamental Competencies

Public Service Motivation

	ws a commitment to serve the public. Ensures		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
	actions meet public needs; aligns organizational	5.0						
obje	ectives and practices with public interests.	4.0						
		3.0	_			_		_
		2.0	_			_	_	_
		1.0						
	Your Score		4.3	4.7		4.8	4.9	4.8
	Benchmark		4.4	4.6	4.5	4.5	4.5	4.5
	Importance					✓		
icators	1. Demonstrates a commitment to public service.		5.0	5.0		4.8	5.0	4.9
Behavioral Indicators	2. Inspires others to be service oriented.		4.0	5.0		5.0	4.8	4.9
Behavi	3. Makes organizational decisions after considering the imon the public.	npact	4.0	4.0		4.6	4.8	4.6

In	tegrity/Honesty							
Beh	aves in an honest, fair, and ethical manner.		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
	ws consistency in words and actions. Models	5.0						
high	standards of ethics.	4.0	_				_	
		3.0					_	
		2.0					_	
		1.0						
	Your Score	1.0	3.8	5.0		4.7	5.0	4.9
	Benchmark		4.5	4.6	4.6	4.5	4.5	4.6
	Importance			✓		✓	\checkmark	✓
	4. Acts in a fair and ethical manner.		4.0	5.0		4.8	5.0	4.9
ors								
Behavioral Indicators	5. Follows through on commitments and promises.		3.0	5.0		4.8	4.8	4.9
lInd								
iora	6. Encourages ethical behavior.		4.0	5.0		4.4	5.0	4.7
havi								
Be	7. Inspires trust and confidence.		4.0	5.0		5.0	5.0	5.0

Potential derailer; Low agreement;

Competency Breakouts



Interpersonal Skills

interpersonal skins							
Treats others with courtesy, sensitivity, and respect.		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
Considers and responds appropriately to the needs	5.0						
and feelings of different people in different	4.0				_	_	
situations.	3.0						
	2.0						
	1.0						
Your Score		4.0	4.8		5.0	4.8	4.8
Benchmark		4.2	4.4	4.4	4.3	4.4	4.4
Importance						\checkmark	
8. Treats others with courtesy and respect. ▼ 2		4.0	5.0		4.8	4.8	4.8
9. Handles interpersonal problems tactfully.		4.0	5.0		5.0	4.8	4.8
9. Handles interpersonal problems tactfully. 10. Builds rapport with others. 11. Develops and maintains cooperative working rela		4.0	4.0		5.0	4.7	4.7
11. Develops and maintains cooperative working rela	ationships.	4.0	5.0		5.0	5.0	4.9

Oral Communication Others All Raters Self Sup. Peers Dir. Rpts. Makes clear and convincing oral presentations. 5.0 Listens effectively; clarifies information as needed. 4.0 3.0 2.0 1.0 4.3 4.7 4.7 **Your Score** 3.8 4.9 4.1 4.4 4.4 4.3 4.4 Benchmark 4.3 Importance \checkmark \checkmark 4.7 12. Makes convincing oral presentations. 4.0 4.0 5.0 4.8 --13. Listens to others and seeks clarification when needed. 4.7 4.0 4.0 4.8 4.8 **Behavioral Indicators** 14. Explains complex information clearly. 4.4 4.8 4.6 4.0 4.0 ---15. Ensures that everyone's viewpoint is fully heard. 3.0 4.0 4.6 5.0 4.8 5.0 4.8 16. Encourages open communication among employees. 4.0 4.6 5.0 --17. Informs employees of events that might affect their work. 5.0 4.7 4.0 ---4.8 4.8

Competency Breakouts



Written Communication

VV								
Wri	tes in a clear, concise, organized, and convincing		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
		5.0						
		1.0						
	3	3.0						
		2.0	_					
		L.O						
	Your Score	1.0	3.7	4.0		4.8	4.7	4.7
	Benchmark		4.2	4.4	4.4	4.5	4.5	4.4
	Importance						\checkmark	
ors	18. Writes convincingly for different audiences.		3.0	4.0		5.0	4.7	4.8
icat								
Indi	19. Writes in a clear and organized manner.		4.0	4.0		4.8	4.7	4.6
Behavioral Indicators								
avic	20. Effectively edits complex or sensitive reports and material	s.	4.0	4.0		4.5	4.7	4.6
Beh								

Со	ntinual Learning							
	esses and recognizes own strengths and		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
wea	knesses; pursues self-development.	5.0						
		4.0	_					
		3.0	_				_	_
		2.0	_					
		1.0						
	Your Score		4.7	5.0		4.6	4.8	4.7
	Benchmark		4.0	4.4	4.4	4.3	4.4	4.4
	Importance						\checkmark	
icators	21. Acquires new knowledge in areas related to the job.		5.0	5.0		4.8	4.7	4.8
Behavioral Indicators	22. Learns from mistakes. 🔻		5.0	5.0		4.5	4.8	4.7
Behavi	23. Participates in training and self-development activities.		4.0	5.0		4.6	4.8	4.7

Competency Breakouts



Leading Change

Cr	eativity and Innovation							
con and	innovations; designs and implements new or ing edge programs/processes.	5.0 - 1.0 - 1.0 -	Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
	Your Score Benchmark Importance	.0	5.0 4.1	5.0 4.3	4.3	4.7 4.3 ✓	4.9 4.3 ✓	4.8 4.3 ✓
Indicators	24. Looks for better ways to accomplish work.		5.0	5.0		4.6	5.0	4.8
	25. Creates an environment that enables employees to be innovative.		5.0	5.0		4.6	4.8	4.7
Behavioral	26. Thinks "outside the box" to improve products, services, an processes.	d	5.0	5.0		5.0	4.8	4.9

External Awareness

EX	ternal Awareness							
Und	lerstands and keeps up-to-date on local,		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
nati	onal, and international policies and trends that	5.0				_	_	
	affect the organization and shape stakeholders'		_			_	_	
	views; is aware of the organization's impact on the external environment.	3.0	_				_	_
		2.0				_	_	
		1.0						
	Your Score		4.7	4.7		4.7	4.8	4.7
	Benchmark		4.0	4.4	4.5	4.5	4.5	4.4
	Importance					✓	\checkmark	
Indicators	27. Keeps up-to-date with relevant laws, regulations, pol and procedures that affect the organization.	licies,	4.0	5.0		4.7	4.7	4.5
	28. Monitors political and economic trends that may affer organization.	ect the	5.0	5.0		4.8	4.8	4.8
Behavioral	29. Considers external issues affecting the organization we making program decisions.	when	5.0	4.0		4.8	4.8	4.7

Competency Breakouts



Flexibility

			- 16					
ls o	pen to change and new information; rapidly		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
ada	pts to new information, changing conditions, or	5.0						
une	xpected obstacles.	4.0				_	_	
		3.0	_				_	
		2.0	_				_	
		1.0						
	Your Score		4.0	5.0		4.9	4.8	4.9
	Benchmark		4.3	4.4	4.4	4.4	4.3	4.4
	Importance							
Indicators	30. Adapts to organizational change. 🔻		3.0	5.0		5.0	4.8	4.9
	31. Is open to new ideas and opinions from others. $igvee$		4.0	5.0		4.8	4.8	4.9
Behavioral	32. Changes priorities, when necessary, as situations chan	ge.	5.0	5.0		4.8	4.8	4.9

Re	silience							
and	ls effectively with pressure; remains optimistic persistent, even under adversity. Recovers kly from setbacks.	5.0 4.0 3.0	Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
	Your Score Benchmark Importance	1.0	4.3 4.1	5.0 4.4	 4.4	4.7 4.4	4.7 4.4	4.7 4.4
icators	33. Works well under pressure.		4.0	5.0		4.8	4.8	4.8
Behavioral Indicators	34. Recovers quickly from setbacks.		4.0	5.0		4.8	4.7	4.7
Behavi	35. Overcomes obstacles to obtain needed resources.		5.0	5.0		4.7	4.5	4.5

Competency Breakouts



Strategic Thinking

50								
Forr	nulates objectives and priorities, and		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
•	lements plans consistent with the long-term	5.0					_	
	interests of the organization in a global environment. Capitalizes on opportunities and					_		
	ages risks.	3.0						
	-	2.0				_	_	
		1.0						
	Your Score		4.0	4.0		4.5	4.6	4.4
	Benchmark		3.9	4.2	4.3	4.2	4.2	4.3
	Importance		✓	✓		✓	\checkmark	✓
icators	36. Establishes long-term goals and objectives for the organization.		4.0	4.0		4.4	4.5	4.2
Behavioral Indicators	37. Develops effective strategies to meet organizational g	oals.	4.0	4.0		4.6	4.5	4.4
Behavi	38. Plans for potential organizational threats and opportu	inities.	4.0	4.0		4.6	4.7	4.5

Vis	sion							
	es a long-term view and builds a shared vision	5.0	Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
	with others; acts as a catalyst for organizational change. Influences others to translate vision into action.		_					
actio			_			_		
		2.0	Self 4.0 4.0 4.0 4.0 4.0					
		1.0		4.2		10	4.7	4.6
	Your Score Benchmark			4.3	4.3	4.8 4.2	4.7 4.3	4.6 4.3
	Importance					√	√	
icators	39. Builds a shared vision of the organization's future.		4.0	4.0		4.8	4.7	4.6
Behavioral Indicators	40. Communicates the organization's mission, vision, and val	ues.	4.0	5.0		4.8	4.8	4.7
Behavio	41. Promotes change consistent with the organization's vision	n.	4.0	4.0		4.8	4.7	4.6

Competency Breakouts



Leading People

Сс	Conflict Management							
Enc	ourages creative tension and differences of		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
•	nions. Anticipates and takes steps to prevent nter-productive confrontations. Manages and	5.0						
	resolves conflicts and disagreements in a constructive manner.					_		
		2.0					_	
		1.0						
	Your Score		4.0	4.5		4.5	4.9	4.6
	Benchmark		3.9	4.2	4.1	4.0	4.1	4.1
	Importance						✓	
sı	42. Manages and resolves conflicts effectively. 🔻		4.0	4.0		4.4	5.0	4.5
Indicato	43. Acts before conflict escalates.		4.0	4.0		4.5	4.8	4.5
Behavioral Indicators	44. Deals with interpersonal problems in a timely manner.		4.0	5.0		4.4	5.0	4.7
Beh	45. Includes all affected parties in resolving conflicts.		4.0	5.0		4.8	4.8	4.7

Le	everaging Diversity								
indi	ers an inclusive workplace where diversity and vidual differences are valued and leveraged to 5. eve the vision and mission of the organization. 4. 3. 2	.0 – .0 – .0 –	Self	Sup.	Peers	Dir. Rpts.	Others	All Raters	
	Your Score	.0	4.7	5.0		5.0	4.8	4.8	
	Benchmark Importance		4.4	4.6	4.6	4.5	4.5	4.5	
Indicators	46. Respects cultural, religious, gender, and racial differences.	•	5.0	5.0		5.0	4.8	4.9	
	47. Makes the most of each employee's talents to meet organizational goals.		4.0	5.0		5.0	4.8	4.8	
Behavioral	48. Creates an environment in which diversity is valued.		5.0	5.0		5.0	4.8	4.8	

Competency Breakouts



Developing Others

	veloping Others							
Dev	elops the ability of others to perform and		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
	ribute to the organization by providing ongoing	5.0					_	
	lback and by providing opportunities to learn	4.0	_			_	_	_
thro	ugh formal and informal methods.	3.0	_				_	
		2.0	_			_		
		1.0		_				
	Your Score		4.7	4.3		4.6	4.7	4.6
	Benchmark		4.1	4.4	4.4	4.2	4.3	4.3
	Importance			✓		✓	\checkmark	✓
ors	49. Provides employees with constructive suggestions to in	mprove	4.0	4.0		4.6	5.0	4.7
Indicators	their job performance.							
	50. Ensures that staff is capable and trained.		5.0	5.0		4.4	4.5	4.5
Behavioral								
Javio	51. Supports long-term employee development.		5.0	4.0		4.8	4.5	4.6
Beh								

Те	am Building						
•	ires and fosters team commitment, spirit, pride,	Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
	trust. Facilitates cooperation and motivates 5. n members to accomplish group goals. 4						
tear							
	3.						
	2.						
	1. Your Score	0 4.3	4.5		4.6	4.7	4.6
	Benchmark	4.1	4.4	4.3	4.2	4.3	4.3
_	Importance	✓			✓	✓	
	52. Creates an atmosphere of cooperation among team members.	5.0	4.0		4.8	4.7	4.6
ors	53. Inspires pride and team spirit among team members. 🔻	4.0	4.0		4.4	4.8	4.6
Indicat	54. Establishes teams when appropriate.	5.0	5.0		4.8	4.7	4.8
Behavioral Indicators	55. Builds teams of appropriate size and structure to accomplis work goals.	sh 4.0	5.0		4.8	4.7	4.8
Ber	56. Ensures that the roles of team members are clearly defined	4.0	4.0		4.2	4.5	4.3
	57. Delegates authority to teams.	4.0	5.0		4.6	4.8	4.6

Potential derailer; Low agreement;

Competency Breakouts



Results Driven

Ac	countability						
	ds self and others accountable for measurable I-quality, timely, and cost-effective results. 5.0	Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
wor	ermines objectives, sets priorities, and delegates4.0k. Accepts responsibility for mistakes. Complies3.0a established control systems and rules.3.0						
	2.0 1.0 Your Score	4.6	4.6		4.6	4.8	4.6
	Benchmark	4.0	4.5	4.5	4.6	4.4	4.4
	Importance				✓		
	58. Ensures that important records are maintained and preserved.	5.0	5.0		4.7	5.0	4.7
	59. Protects the privacy of employees, customers, and members of the public.	5.0	5.0		5.0	4.8	4.8
icators	60. Safeguards assets and maintains inventories of property and equipment.	5.0	3.0		5.0	5.0	4.8
Behavioral Indicators	61. Reviews employees' progress toward goals on a regular basis.	5.0	4.0		4.3	4.8	4.5
Behavi	62. Sets challenging but realistic deadlines for completing work.	4.0	5.0		4.6	4.3 ‡	4.5
	63. Achieves results within set time frames. 🔻	4.0	5.0		4.4	4.7	4.6
	64. Manages time effectively.	4.0	5.0		4.6	4.7	4.6

Competency Breakouts



Customer Service

24									
Ant	cipates and meets the needs of both internal		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters	
and	external customers. Delivers high-quality	5.0					_		
pro	ducts and services; is committed to continuous	4.0							
imp	improvement.								
•						_		_	
		2.0							
		1.0							
	Your Score		4.3	4.7		4.8	4.8	4.8	
	Benchmark		4.1	4.4	4.3	4.3	4.3	4.3	
	Importance								
s	65. Anticipates customer needs.		4.0	5.0		4.7	4.8	4.8	
Indicators									
ndio	66. Continuously improves products and services.		5.0	5.0		4.8	4.8	4.9	
	be. continuously improves products and services.		5.0	5.0		0	4.0	4.5	
or									
avi	67. Promotes the use of good customer service techniques		4.0	4.0		4.8	4.8	4.7	
Behavioral									

De	cisiveness							
Makes well-informed, effective, and timely decisions, even when data are limited or solutions produce unpleasant consequences; perceives the impact and implications of decisions.		5.0 4.0 3.0	Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
	Your Score Benchmark	2.0	4.0 4.2	4.7 4.4	4.4	4.9 4.3	4.8 4.3	4.8 4.4
	Importance						✓	
icators	68. Makes sound and timely decisions. 🔻		4.0	5.0		4.6	4.7	4.6
3ehavioral Indicators	69. Makes effective decisions, even when data are limited.		4.0	5.0		5.0	5.0	4.9
Behavi	70. Makes decisions that keep projects moving toward completion.		4.0	4.0		5.0	4.8	4.8

Competency Breakouts



Entrepreneurship

	<i>uepieneursnip</i>								
Posi	tions the organization for future success by		Self		Sup.	Peers	Dir. Rpts.	Others	All Raters
	tifying new opportunities; builds the	5.0	_						
0	anization by developing or improving products or	4.0		-			_		_
	services. Takes calculated risks to accomplish organizational objectives.				_		_		
		2.0	_	_	_				
		1.0							
	Your Score		4.7		5.0		4.8	4.9	4.9
	Benchmark		4.1		4.3	4.4	4.3	4.4	4.3
	Importance								
Indicators	71. Promotes the organization's products and services.		5.0		5.0		5.0	5.0	5.0
	72. Identifies strategies to develop new products and serv	vices.	5.0		5.0		4.8	5.0	4.9
Behavioral	73. Takes calculated risks to accomplish organizational go	als.	4.0		5.0		4.6	4.8	4.7

Pr	oblem Solving							
	itifies and analyzes problems; weighs relevance accuracy of information; generates and 5.0		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
eva	evaluates alternative solutions; makes recommendations.						_	
recc	3.0			_		_		
	2.0			_		_	_	_
	1.0 Your Score		4.7	4.7		4.6	4.8	4.7
	Benchmark	_	4.3	4.4	4.4	4.4	4.4	4.4
	Importance		✓	✓		\checkmark	\checkmark	✓
Indicators	74. Takes the initiative to solve problems affecting the work of the organization.		5.0	4.0		4.8	4.8	4.6
	75. Gathers information from relevant sources before generatin solutions to problems.	g	4.0	5.0		4.3	4.8	4.7
Behavioral	76. Considers and evaluates alternative courses of action when solving problems.		5.0	5.0		4.6	4.8	4.7

Competency Breakouts



Technical Credibility

Understands and appropriately applies principles,		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
procedures, requirements, regulations, and policies	5.0						
related to specialized expertise.	4.0	_	_			_	
	3.0		_		_		
	2.0				_		
	1.0						
Your Score		4.8	5.0		4.8	4.8	4.8
Benchmark		4.0	4.5	4.5	4.4	4.5	4.5
Importance		\checkmark	✓		✓	\checkmark	√
77. Demonstrates technical expertise in area of resp ទ	oonsibility.	5.0	5.0		4.6	4.8	4.8
78. Knows relevant procedures, requirements, and i	regulations.	4.0	5.0		4.4	4.7	4.6
	ortico	5.0	5.0		5.0	4.8	4.9
79. Is actively sought out by others for technical exp 80. Keeps abreast of the latest information in field of	lertise.	5.0	5.0		5.0	4.0	

Business Acumen

Financial Management Self Sup. Peers Dir. Rpts. Others All Raters Understands the organization's financial processes. 5.0 Prepares, justifies, and administers the program budget. Oversees procurement and contracting to 4.0 achieve desired results. Monitors expenditures and 3.0 uses cost-benefit thinking to set priorities. 2.0 1.0 Your Score 4.3 3.7 4.4 4.7 4.4 ---Benchmark 4.1 4.3 4.4 4.4 4.4 4.4 Importance ✓ ✓ **Behavioral Indicators** 81. Uses cost-effective approaches to accomplish work. 4.0 5.0 4.6 4.5 4.5 ---82. Reviews expenditures regularly to keep within budget 4.0 3.0 4.3 4.8 4.4 -limitations. 83. Prepares and justifies a budget that meets program needs. 5.0 3.0 4.3 4.8 4.2 --

Competency Breakouts



Human Capital Management

110	innun cupitui munuyement							
Buil	ds and manages workforce based on		Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
orga	inizational goals, budget considerations, and	5.0						
staf	fing needs. Ensures that employees are	4.0						
•••	ropriately recruited, selected, appraised, and	3.0						
	arded; takes action to address performance	5.0						
•	plems. Manages a multi-sector workforce and a	2.0		_		_		
vari	ety of work situations.	1.0						
	Your Score		4.0	4.3		4.7	4.9	4.7
	Benchmark		4.0	4.4	4.3	4.2	4.3	4.3
	Importance						\checkmark	
ors	84. Recognizes employees for doing good work.		4.0	5.0		4.8	5.0	4.9
Indicators								
Indi	85. Delegates work effectively.		4.0	4.0		4.6	5.0	4.6
oral								
Behavioral	86. Takes corrective action when employees do not meet		4.0	4.0			4.8	4.5
3eh.	performance standards.							

Technology Management								
Keeps up-to-date on technological developments.			Self	Sup.	Peers	Dir. Rpts.	Others	All Raters
Makes effective use of technology to achieve5.0results. Ensures access to and security of technology4.0systems.3.0		_	_			_		
		3.0	_	_			_	
		2.0						_
	Your Score	1.0	4.0	5.0		4.6	4.6	4.6
	Benchmark		3.7	4.3	4.3	4.1	4.3	4.2
	Importance							
Indicators	87. Ensures that employees acquire up-to-date technology s	kills.	4.0	5.0		4.5	4.5	4.6
	88. Makes cost-effective use of technology to meet the organization's goals.		4.0	5.0		4.8	4.7	4.7
Behavioral	89. Identifies new technologies to meet the organization's n	eeds.	4.0	5.0		4.6	4.5	4.6

Competency Breakouts



Building Coalitions

Partnering									
Develops networks and builds alliances; collaborates		Self		Sup.	Peers	Dir. Rpts.	Others	All Raters	
acro	oss boundaries to build strategic relationships	5.0							
and	achieve common goals.	4.0			_				
	3.		_		_			_	_
		2.0			_				_
		1.0							
	Your Score		5.0		5.0		4.9	4.8	4.9
	Benchmark		4.3		4.4	4.5	4.5	4.5	4.5
	Importance						✓		
Indicators	90. Encourages collaboration across organizations.		5.0		5.0		4.8	4.8	4.9
	91. Builds networks of constituents, stakeholders, and decis makers.	ion-	5.0		5.0		5.0	4.8	4.9
Behavioral	92. Develops professional relationships with colleagues insid and outside of the organization.	le	5.0		5.0		4.8	4.8	4.9

Political Savvy									
Identifies the internal and external politics that impact the work of the organization. Perceives 5.0			Sup.	Peers	Dir. Rpts.	Others	All Raters		
organizational and political reality and acts 4.0 – accordingly.			_						
ucce	3.0								
	2.0 1.0								
	Your Score	4.3	4.7		4.8	4.9	4.8		
	Benchmark	4.2	4.3	4.4	4.5	4.4	4.4		
	Importance				✓	\checkmark	✓		
Indicators	93. Recognizes the political implications of different courses of action for the organization.	5.0	5.0		4.8	5.0	4.9		
_	94. Identifies the internal and external politics that affect the work of the organization.	4.0	4.0		4.8	4.8	4.8		
Behavioral	95. Recognizes the needs and perceptions of key stakeholders.	4.0	5.0		4.8	4.8	4.8		

Competency Breakouts



Influencing/Negotiating

nijiaencing/Negotiating									
Persuades others; builds consensus through give and take; gains cooperation from others to obtain 5.0			Self	Sup.	Peers	Dir. Rpts.	Others	All Raters	
					_				
info	rmation and accomplish goals.	4.0		_					
		2.0							
		3.0							
		2.0	_				_		
		1.0							
	Your Score		4.0	5.0		4.7	4.8	4.7	
	Benchmark		4.1	4.3	4.3	4.3	4.3	4.3	
	Importance					✓			
s	96. Identifies common interests of parties in negotiations		4.0	5.0		4.8	4.8	4.8	
Indicators									
97. Builds consensus about the appropriate course of action.		on.	4.0	5.0		4.6	4.8	4.7	
Behavioral	98. Persuades others to adopt recommendations.		4.0	5.0		4.8	4.8	4.7	
sha									
-									



Top and Bottom Ten Items

This section shows the 10 items on which you scored highest and the 10 items on which you scored lowest. Use your top 10 items to identify strengths you can build from. Use your bottom 10 items to identify specific behaviors you may want to address.

						Average of	
Top Ten Items		1	2	3	4	5 Average of→ All Raters	Benchmark
Integrity/Honesty	7 Inspires trust and confidence.					5.0	4.4
Entrepreneurship	71 Promotes the organization's products and services.					5.0	4.5
Public Service Motivation	2 Inspires others to be service oriented.					4.9	4.4
Interpersonal Skills	11 Develops and maintains cooperative working relationships.					4.9	4.4
Creativity and Innovation	26 Thinks "outside the box" to improve products, services, and processes.					4.9	4.3
Leveraging Diversity	46 Respects cultural, religious, gender, and racial differences.					4.9	4.7
Decisiveness	69 Makes effective decisions, even when data are limited.				♦	4.9	4.4
Technical Credibility	79 Is actively sought out by others for technical expertise.					4.9	4.4
Political Savvy	93 Recognizes the political implications of different courses of action for the organization.					4.9	4.4
Integrity/Honesty	4 Acts in a fair and ethical manner.					4.9	4.7

	You	r Score			• В	enchmark	
Bottom Ten Item	S	1	2	3	4	5 Average of All Raters	Benchmark
Developing Others	50 Ensures that staff is capable and trained.					4.5	4.3
Accountability	62 Sets challenging but realistic deadlines for completin work.	g				4.5	4.3
Financial Management	81 Uses cost-effective approaches to accomplish work.					4.5	4.4
Human Capital Management	86 Takes corrective action when employees do not mee performance standards.	t 🧧				4.5	4.1
Accountability	61 Reviews employees' progress toward goals on a regularity basis.	lar			\diamond	4.5	4.3
Strategic Thinking	37 Develops effective strategies to meet organizational goals.				¢	4.4	4.3
Financial Management	82 Reviews expenditures regularly to keep within budge limitations.	t				4.4	4.4
Team Building	56 Ensures that the roles of team members are clearly defined.				¢	4.3	4.2
Strategic Thinking	36 Establishes long-term goals and objectives for the organization.					4.2	4.3
Financial Management	83 Prepares and justifies a budget that meets program needs.				•	4.2	4.4
	You	r Score			♦ Be	enchmark	

Outcome Items

OPM Leadership 360™

This section shows your results on two sets of items: Organizational Impact and perceptions of Overall Effectiveness. Organizational Impact describes the effect your leadership behaviors have on your colleagues and your organization. The perceptions of Overall Effectiveness summarize your overall level of developmental need. If you score low on any of these items, think about which competencies you can work on developing to increase your effectiveness.

	1 2 3 4 5	All Raters	Benchmark
Organizational Impact			
99 Creates an environment where people cooperate to get the job done.		4.9	4.4
100 Creates an environment where people have the opportunity to improve their skills.		4.8	4.4
101 Removes barriers to allow people to get their jobs done.		4.6	4.3
102 Provides adequate information for people to get their jobs done.		4.8	4.4
103 Creates an environment where people are involved in decisions that affect their work.	♦	4.8	4.3
104 Awards employees based on how well they perform their jobs.		4.8	4.4
105 Cares about employees.	♦	4.9	4.6
106 Creates an environment where people are treated fairly.		4.9	4.5
107 Creates an environment where people make the changes necessary to meet the organization's mission.	♦	4.9	4.4
108 Recognizes his or her strengths and weaknesses. 🔻	♦	4.9	4.3
109 Leads without micromanaging. 🔻	♦	4.9	4.3
110 Inspires others to follow even without the authority to delegate directly to them.	♦	4.7	4.2

Overall Effectiveness

- 111 Overall, how effective is this person in his or her current position?
- 112 Overall, how effective would this person be leading a different functional or technical area?
- 113 Overall, how effective would this person be in the next higher position in the organization?

		♦	5.0	4.6
I		♦	4.8	4.4
		♦	4.9	4.2
		•		
	Your Score	Benchm	ark	

Open-Ended Comments



You and your raters were asked to describe your greatest strengths and greatest developmental needs. The comments are presented below exactly as they were written. Use them to gain insight into why you received the ratings you did, and to identify specific behaviors you can work on developing. Keep in mind that these comments are not representative of your entire leadership profile. The comments may be used to supplement the rest of this report, but should not be the first, last, or only set of results you pay attention to.

Strengths

You said:

• My greatest strengths are in strategic thinking, interpersonal skills, external awareness, team player, and great negotiator.

Your supervisor said:

 - Analytical Knowledge, Skill and Technical Ability - Ability to Understand, Define and Solve Problems - Coalition / Team Building - Positive Outlook and Can Do Attitude

Your other raters said:

- Mr. Anvari's greatest strengths are his ability to mentor and influence others to perform at very high-levels of quality and commitment. He is an effective leader who allows the discovery process to take place so the best solutions will found, but maintains focus to produce a final product. He deeply understands the impacts of decisions on both the political audience and the public at-large. He creates an environment that challenges current ideas and inspires everyone to think creatively and embrace innovative thought. He always values the hard work of those he has assigned to present a new point of view and enjoys integrating those new thoughts and ideas into his own perspective. He recognizes each person's talent and capabilities, and then provides ample opportunities to meet realistic yet challenging projects to grow each person's capabilities. He assesses the work of others in fair and constructive ways, and always provides valuable suggestions to improve the product or service.
- Mr. Anvari demonstrates exceptional strengths in inspiring people to take on challenges to address important initiatives while at the same time alleviating the fear of failure to foster innovation. He leads and motivates teams to change processes resulting in financial and operational benefits. Many of these processes are difficult to change without changing the culture. Mr. Anvari communicates his vision for change to inspire and motivate teams. He also collaborates with other leaders and mentors change agents to facilitate innovation to address cultural change. These are key strengths for problem solving as he leads teams and change at the executive level.
- Vision
- Is truly an expert in the field of cost analysis and has superior technical knowledge and experience. Widely recognized throught the analytical and cost community and frequently sought out for his experise, opinion and support.
- Mr. Anvari's strengths include his ability to lead forward change and effective and inovative transformation across complex and large enterprises. This coupled with his ability to bring the best out in teams to deliver significamt results enabling the enterprise's key strategic priorities and goals. Mr. Anvari is data driven, highly technical, and an innovative thinker. He is a thought leader in business transformation and cost management, amongst others imparting valuable learning, empowerment, and innovation across the organization. He has the unique ability to solve complex problems, enabling effective solutions. He builds effective relationships across organizations to include a diverse, accurate, factual, and complete view of ideas and solutions to ensure success. He is a dedicated public servant, and a devoted, caring, passionate and open minded leader always focused on customer service excellence.
- The individual in question is very knowledgeable of the Army and cost estimating. His knowledge is invaluable when reviewing estimating products or creating estimates on a short suspense. He is very good at seeing the big picture, and understands how what our organization does contributes to the greater Army mission. He is also very politically savvy both within and outside of the organization. He works well with others and takes the time to mentor other employees. He is quick to recognize individual contributions. He is constantly looking for ways to improve the products we offer and make them more relevant to our customers. He values innovation, and is constantly pushing the staff to improve its products. He has the ability to make other employees feel at ease and adds a sense of levity to meetings and working sessions without losing focus on what needs to be accomplished.
- Mr. Anvari is very good at thinking strategically and understanding the political second and third order effects of his actions. He cares deeply about employees and encourages the free exchange of ideas. He is good at fostering brainstorming sessions where employees can be honest about their views. He is very respectful of employees and opposing views.
- He is honest, likeable, and pay attention to details



Open-Ended Comments

- This leader inspires others by his example, integrity, commitment and intellect. His strength arises from who he is, rather than from the title of the position he occupies. Consequently, communication pathways are open to discussing difficulties, identifying strategies to remedy them, and looking at ways to seize the opportunities available in this age of rapid and complex change. While he has broad and deep expertise, he has the capacity to say "I don't know ... let's find an answer," and to identify the right questions which need answering. It is clear every day that he trusts those who work with them and thus inspires them to excellence. Every person I know that knows him is proud to work for him and with him.
- He treats all employees with respect. One of my favorite things he has every taught me is that it is easy to destroy an employee it is harder but more rewarding to build them up.
- Integrity in thought, words, and actions. Highly technically proficient and compentent human. A true Dante pilgrim.

Developmental Needs

You said:

• I always can improve my written communication and risk taking

Your supervisor said:

- Communicating of Complex Problems for Senior Leader Understanding - Delegation / Reliance on Others

Your other raters said:

- Mr. Anvari is dedicated to continuous personal improvement by sharing his knowledge with others, attending events that recognize others achievements, making himself available to public scrutiny by appearing in person to debate topics of public interest, dedicating himself to the growth and well-being of his family and friends, and doing the fundamental acts of integrity and honor on a daily basis to show his commitment to the Army and his country. If there are any developmental needs that Mr. Anvari should aspire to, they are most likely related to how he can balance all of his strengths in such a way that it optimizes his contributions to those he works with, those who meet him in public, his family and the many others yet to meet him who could greatly benefit from his wisdom and experience. He may just have to take a break and develop a really good book!
- Mr. Anvari's developmental needs are few since he comes with a wide array of professional skills and technical skills
 developed over many years of education and public service. As the Army is making more use of Enterprise Resource
 Planning Systems (ERPS), he may find training in technical areas of ERPS like the Army General Fund Enterprise Business
 System useful. He is leading change at the strategic level but it is often helpful if there is time to develop deeper
 understanding of the tactical or technical pieces that also enable change. Overall, however, continuously improving key
 skills to communicate and collaborate across the enterprise for change, to inspire and motivate teams, is most important
 to facilitate change at the executive level.
- None noted.
- Develop better strategies to more effectively utilize the least productive members fo the organization.
- Mr. Anvari is a very innovative, knowledgeable, and passionate leader who can see and solve complex issues within the big picture and operationalize it in a way never seen before by others. He has been very committed to sharing his views and methods with others and it would be great to see more journal publications of his powerful views and solutions going out to an even larger crowd of professionals.
- The individual in question needs to work on ensuring that deadlines and expectations he sets for others are achievable. He also needs to ensure that he does not make a commitment without consulting with those who will be responsible for executing a particular effort. He also needs to work on establishing clearer boundaries between the responsibilities of various teams and individuals. Particularly, he needs to ensure that the high value activities for the organization are identified and appropriately spread across the organization. He needs to pay attention to issues affecting employee development and morale. While he is great at mentoring individuals, sometimes broader work issues affecting morale are not being addressed.
- There are a couple minor areas where more development could be helpful. The first is a better technical understanding of what others in the financial management community, that are outside the costing community. The second is to be a little nervous about how the political appointees will perceive/judge actions and to be a little bolder in actions and deeds.
- Don't know he is all in all



Open-Ended Comments

- As his character, mind, and personality are well-formed and high-developed, I cannot think of any developmental needs. This is a mature individual whose life's progress and awareness have refined and honed him to become the leader and person he is.
- He expects a lot out of his divisions. Not sure that is a bad thing. He can push hard to get things done. Don't know if there is any magic out there that allows for getting things done without pressing people hard. It might be all leaders at his level have to do that at times to get things done.
- Training to look past individuals to solve the big problems to help people.